

**PRODUCT / SERVICE DETAILS**

Product / Service Codes for this feedback  
(Supplier must be registered for these codes)

3.01.03

3 • 07•01

3 • 02 •99

Product / Service Description

*Cidade De Ilhabela, In service Inspection*

Delivery Date or Review Period Start Date

*30/5/17*

Review Period End Date  
(if applicable)

*27/6/17*

Order / Contract No  
(Optional for own use)

*0979.19.201*

Value for period

Under £50,000

£50,000-£300,000

£300,000-£1 million

Over £1 million





**SCORES**

ELEMENT	SCORE										Not Applicable	Disagree	
	POOR		MEDIocre		ADEQUATE		GOOD		EXCELLENT				
	1	2	3	4	5	6	7	8	9	10			
1. Product Quality												n/a	
2. Service Quality											✓		
3. Project Management												NA	
4. Documentation											✓		
5. Planning and Delivery										✓			
6. Supplier Management												n/a	
7. Installation and Commissioning												n/a	
8. Health and Safety											✓		
9. Environment										✓			
10. Competence and Training										✓			
11. Innovation and Improvement										✓			
12. Organisation											✓		
13. Facilities												n/a	
14. Commercial Management												NA	
15. Customer Interfaces											✓		

**JOINT AGREEMENT**

Feedback agreed by Purchaser / Client*	Feedback agreed by Supplier
*If Purchaser / Client is not an FPAL Registered Subscriber tick box <input type="checkbox"/>	
Purchaser / Client Name: <i>SBM OFFSHORE</i>	Supplier Name: EM&I (Trading) Ltd
Location: <i>BRASIL</i>	FPAL Supplier Number: 10043799
Representative's Name: <i>IAN SCHAFER</i>	Representative's Name: Graham Bissett
Position:	Position: General Manager
Signature: <i>[Signature]</i> SBM OFFSHORE FPSO CIDADE DE ILHABELA MAINTENANCE SUPERINTENDENT	Signature: <i>[Signature]</i>
Date: <i>25/6/17</i>	Date:
E-mail:	E-mail: <a href="mailto:graham.bissett@emialliance.com">graham.bissett@emialliance.com</a>
Tel No:	Tel No: +44 1224 771077

**Completed Reports should be returned to FPAL:**  
 By Fax: 01224 337544  
 By email to: [pf@fpal.com](mailto:pf@fpal.com)  
 By Post to: First Point Assessment (FPAL), Assessment Services, 7 Burnbank Business Centre, Souterhead Road, Altens, Aberdeen AB12 3LF

For Office Use Only	
PF Indent:	Initials and Date Entered: