



PRODUCT / SERVICE DETAILS

Main Product/Service Codes: 3•05•16, 3•07•01, 3•13•30

Product/Service Description: Rope Access Services, NDT Services, Integrity Management Services.

Delivery Date or Review Period Start Date: Nov 2020, Review Period End Date: Dec 2020

Order/Contract No: PO 4500095669, Value for period: Under £50,000, £50,000-£300,000, £300,000-£1 million, Over £1 million

SCORES

Table with columns: ELEMENT, SCORE (POOR, MEDIOCRE, ADEQUATE, GOOD, EXCELLENT), Not Applicable, Disagree. Rows 1-15: Product Quality, Service Quality, Project Management, Documentation, Planning and Delivery, Supplier Management, Installation and Commissioning, Health and Safety, Environment, Skills, Competence and Training, Innovation and Improvement, Organisation, Facilities, Commercial Management, Customer Interfaces.

JOINT AGREEMENT

Table with 2 columns: Feedback Assessment Agreed by Purchases / Client*, Feedback Assessment agreed by Supplier. Rows: Client Name, Installation/Location, Representative's Name, Position, Signature, Date, E-mail, Tel No.

Completed Reports should be returned to FPAL: By Fax: 01224 337544, By Post to: First Point Assessment, Performance Feedback Department, PO Box 10225, Altens, Aberdeen AB12 3YS

For Office Use Only: PF Indent, Date Entered